



1-Day Interactive Collision Center Workshop

Paint Department Productivity

Highlights:

Although the paint department is often perceived as a collision center bottleneck, insufficient management effort is applied to streamlining the process. Unlike the metal department, every vehicle follows a similar set of process steps in the paint department. Like a production line, the paint department should flow smoothly with few interruptions. In this workshop, we will learn how to define and manage the 5-2-1 process of five on-line processes, two off-line processes, and one continuous process.

Paint Department Productivity also describes how to employ leveled workflow and skill specialization to achieve increased productivity. Finally, we will learn to measure the productivity of the paint department and how to dramatically increase the capacity of our collision center.

Not only will you eliminate the bottleneck in your paint department, you'll probably have to hire more metal techs just to keep up.

Paint Department Productivity is so unique, we have had to invent new measurements just to keep track of the improvements in productivity and profitability. We'll even put your Damage Writers to work writing more productive and profitable damage appraisals.

Who Should Attend:

Collision Center Managers, Production Managers and Coordinators, Damage Writers, Lead Painters

Key Points:

- Increase shop capacity & utilization
- Reduce cycle time
- Increase sales
- Improve productivity
- Effectively utilize people, space, equipment, and time
- Learn how to sell more paint labor and how selling affects productivity
- Increase collision center profitability
- Improve CSI
- Increase technician compensation
- Learn the "5-2-1" process
- Measure and manage booth cycles
- Structure daily routines to facilitate work flow
- Specialize technician skills
- Level daily work flow
- Track Key Performance Measurements
- Effectively utilize VPOL to improve performance

Hands-on Exercises
Forms & Tools
Benchmarks

Presented by:

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Collision Management Services, Inc.

Cost: \$499.00 per person

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\$249.00 for two or more from same
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