



1-Day Interactive Collision Center Workshop

Advanced Production Management

Highlights:

Advanced Production Management seeks to simplify the management of the repair process. Participants will learn the concept of repair pre-management by selling the consumer first, writing complete and accurate damage reports before parts are ordered, and obtaining all correct parts before the vehicle is dispatched to the technician.

The course also explains the concept of "throughput" and demonstrates the benefits of measuring and improving throughput and reducing work-in-production (WIP) and therefore reducing chaos and confusion in the production area.

The results will be higher productivity, shorter cycle times, increased output, improved quality, and increased customer satisfaction.

Advanced Production Management will help you to eliminate the barriers to efficient production. It will demonstrate how the most efficient use of people, space, and time will add dollars to your bottom line, enable you to deliver vehicles faster, and increase the capacity of your collision center.

Advanced Production Management will show the importance of developing systems to streamline scheduling, information flow, parts handling, sublet and specialty functions, payment methods and supplements, planning the repair process, off-line processes, standardizing repair processes, and eliminating inefficiencies and interruptions.

Who Should Attend:

Damage Writers, Customer Service Reps, Collision Center Managers, Production Managers and Coordinators, Lead Technicians

Key Points:

- Systemization
- Repair Pre-management
- Throughput
- Organizing the production department
- Effectively utilize VPOL to improve performance

Presented by:

Bernie Blickenstaff

Collision Management Services, Inc.

Cost: \$499.00 per person

BASF Customer only \$299.00 per person or \$249.00 for two or more from same Collision Center

Seating is Limited!

Call your local distributor or BASF Representative to reserve your space.

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